



**Korea  
Development  
Institute for  
Self-Sufficiency and  
Welfare**  
**Annual Report 2020**



Korea Development Institute for  
Self-Sufficiency and Welfare



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Welfare  
**Annual Report 2020**



Korea Development Institute for  
Self-Sufficiency and Welfare

자활사업 제  
자산형성 지원



자활사업

제도화

더

포용적인

사회·고

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# Preface



| Lee Byunghak, President of the Korea Development Institute for Self-Sufficiency and Welfare. ©LIFEIN

After the financial crisis in 1997, our society aggressively created government jobs to overcome mass unemployment and maintain the income. With the enforcement of the National Basic Livelihood Security Act in 2000, ensuring the minimum level of living for the needy and helping them support themselves were stipulated as the government's responsibility. And now, 20 years later, our society is again facing a livelihood and job crisis due to COVID-19, and we are concerned about our society and welfare in the post-COVID-19 era as well as daily responses to the situation.



We implemented the “Tomorrow Building Job Creation Project” with province self-sufficiency centers across the country. The significance of the project lies in the facts that most of the participants were young adults with a median income of 50-75% or less, socioeconomic companies eagerly participated in the project, and the employment rate remained high after the end of the project.



The Development Institute for Self-Sufficiency and Welfare was established by integrating the Central Self-Sufficiency Center and the Self-Sufficiency Training Institute and gained in stature as it was designated as one of “other public organizations” under the Ministry of Health and Welfare in 2020. For the last ten years, the Central Self-Sufficiency Center has worked with various contributors to self-sufficiency such as related officials and experts. Especially, field workers who put their best effort in self-sufficiency welfare and entrepreneurs who strive to expand and maintain the socioeconomic meaning of self-sufficient enterprises are all making a difference in the field.

Last year, due to the unprecedented impact of COVID-19 and social distancing, it was inevitable to take different approaches in implementing projects. At first, we dealt with the pandemic by postponing or canceling events. But, as the situation continued, we had to seek for a transition in our management system. In addition to thorough infection prevention, we conducted all meetings for management, project implementation, and research result presentations both online and offline. And the Training Institute developed and produced online education content. Although the online meetings were initially somewhat awkward and required more discussion, participants could have better communications and draw conclusions more efficiently as they got used to the new schedules and platform.

We also implemented the “Tomorrow Building Job Creation Project,” the fourth supplementary project, with province self-sufficiency centers across the country. The significance of the project lies in the facts that most of the participants were young adults with a median income of 50-75% or less, socioeconomic companies eagerly participated in the project, and the employment rate remained high after the end of the project. I would like to take this opportunity to express my gratitude once again for the hard work of all concerned parties.

Recently, the development institute established new mission and vision statements and planned medium-term management strategies accordingly to solidify the foundation as a public institute that fulfills its responsibilities. We will strive to faithfully realize social values and carry out government policies such as the Korean New Deal. Wishing the health and safety of everyone who strives to make the lives of venerable groups better and who are participating in self-sufficiency projects, we present you this annual report for 2020.

*Lee Byunghak*

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President,  
Korea Development Institute for Self-Sufficiency and Welfare



# 한국자활복지개발

Korea Development Institute for Self Sufficiency and Welfare

사람중심  
자활사업  
제도화

내일  
자산

20년

10

# About Us

## Self-Sufficiency System

(National Basic Living Security Act)

Self-sufficiency benefits are a form of individual benefits that helps low-income groups, who are capable of working to support themselves through labor, i.e. livelihood, medical, housing, and education benefits.

Low-income groups who earn 50% or less than the median income can maintain their income and establish a career path of joining or starting a self-sufficient enterprise by participating in self-sufficiency work at the regional self-sufficiency center through the local government agency.

## Korea Development Institute for Self-Sufficiency and Welfare

(National Basic Living Security Act)

An “other public institute” responsible for policy support and project development to help the self-sufficiency of low-income groups; performance evaluation on institutes that implement self-sufficiency projects; the establishment and management of information systems; the development of educational training; the development and management of asset-building support projects; support for self-sufficient enterprises; and the management of the Central Asset Building Fund under the Ministry of Health and Welfare.

# KDISSW

살원

Welfare

희망  
형성

년

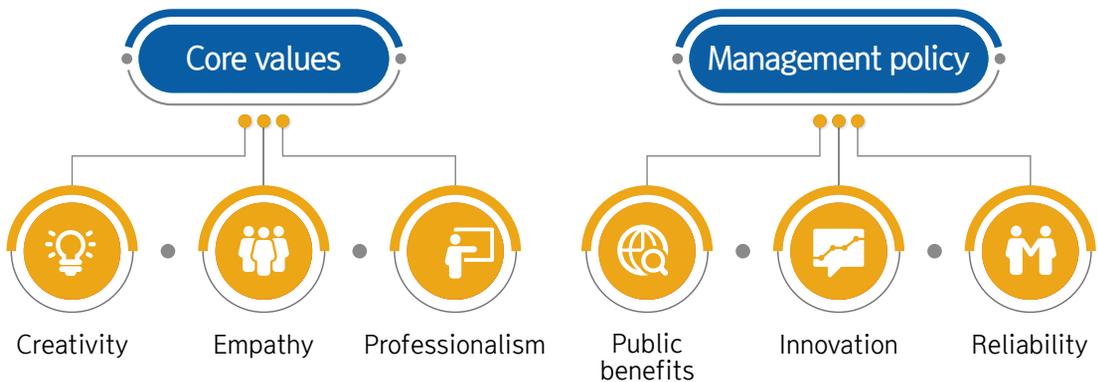
## ◀ Mission, Vision, Core Values



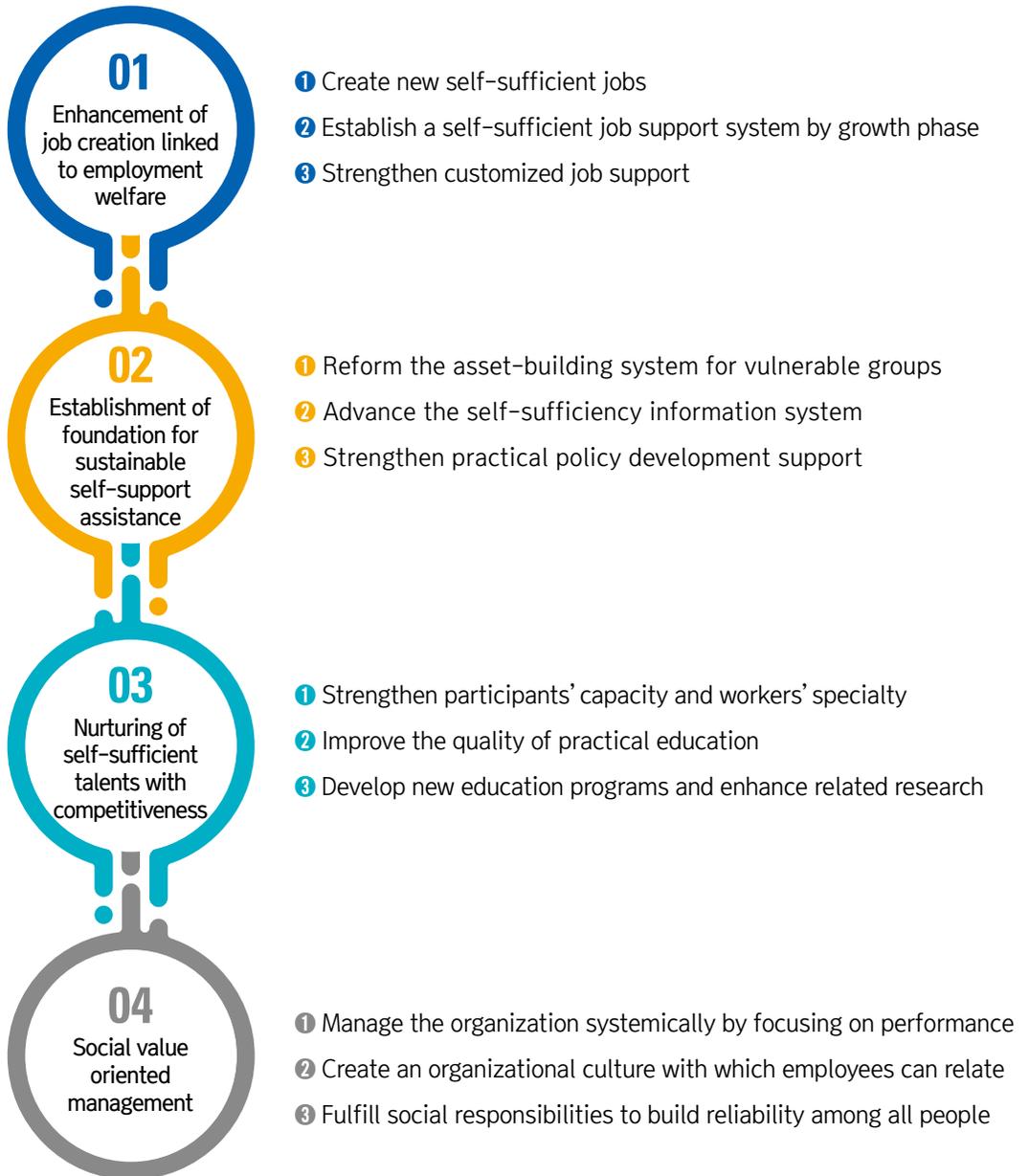
To provide socioeconomic self-reliance support for vulnerable groups through human-centered job creation and welfare projects



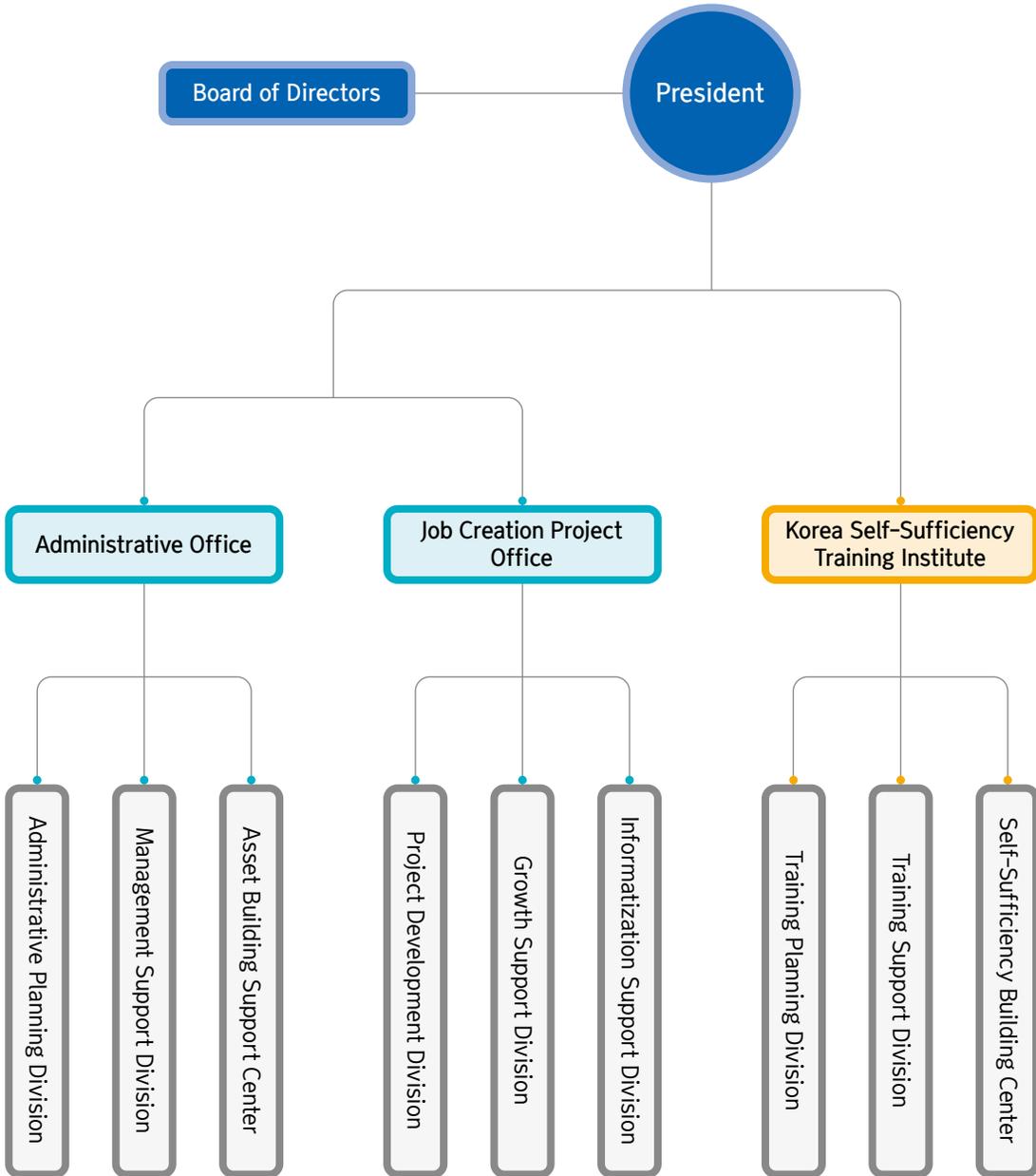
To be an institute leading the creation of inclusive, self-sufficient jobs for vulnerable groups



## ◀ Strategic Goals, Challenges



# Organization Chart

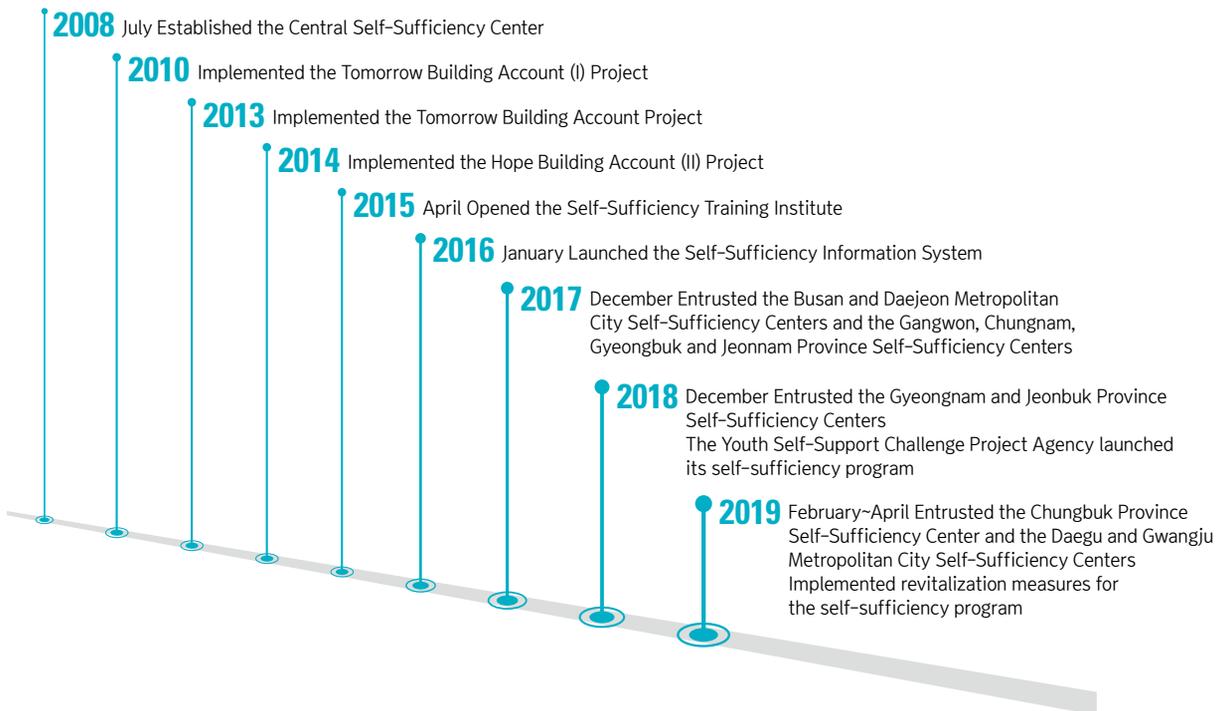


# History

## 1) Korea Development Institute for Self-Sufficiency and Welfare



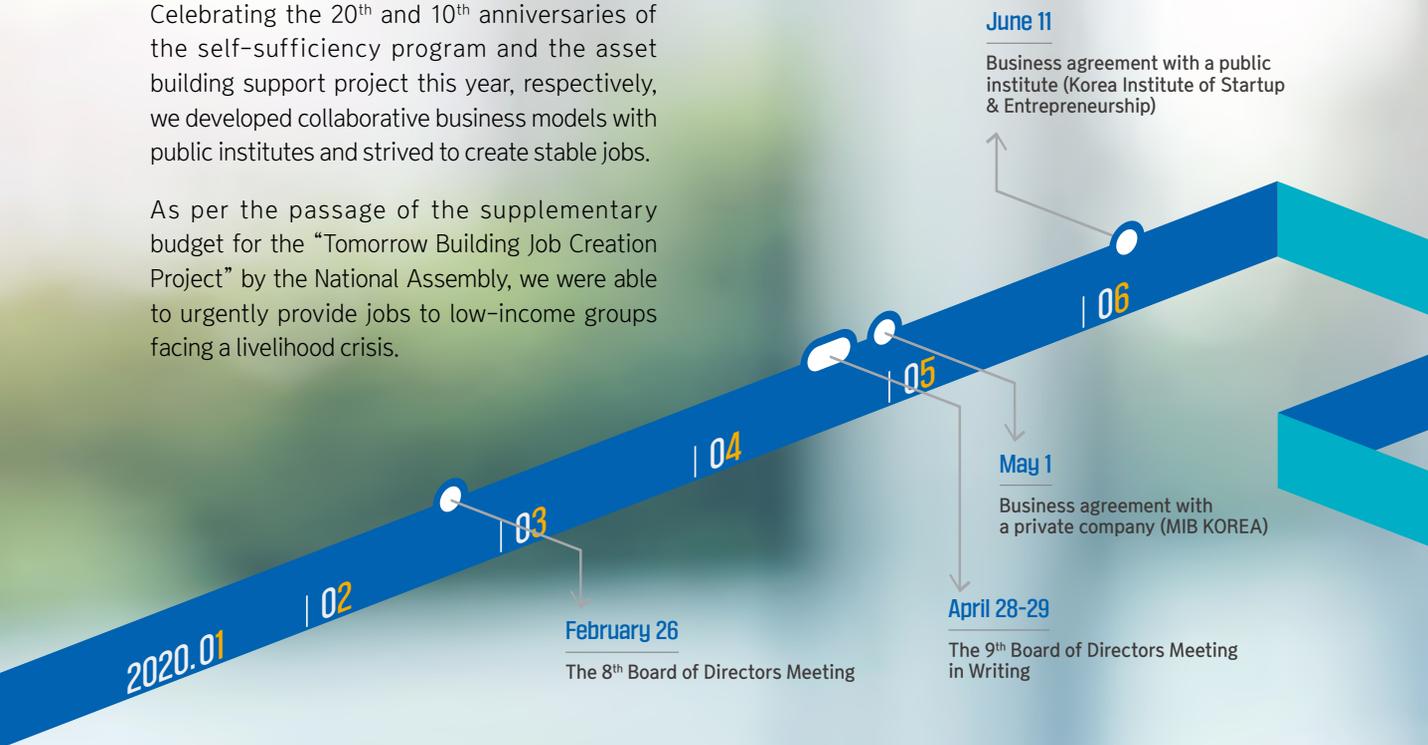
## 2) Central Self-Sufficiency Center / Korea Self-Sufficiency Training Institute

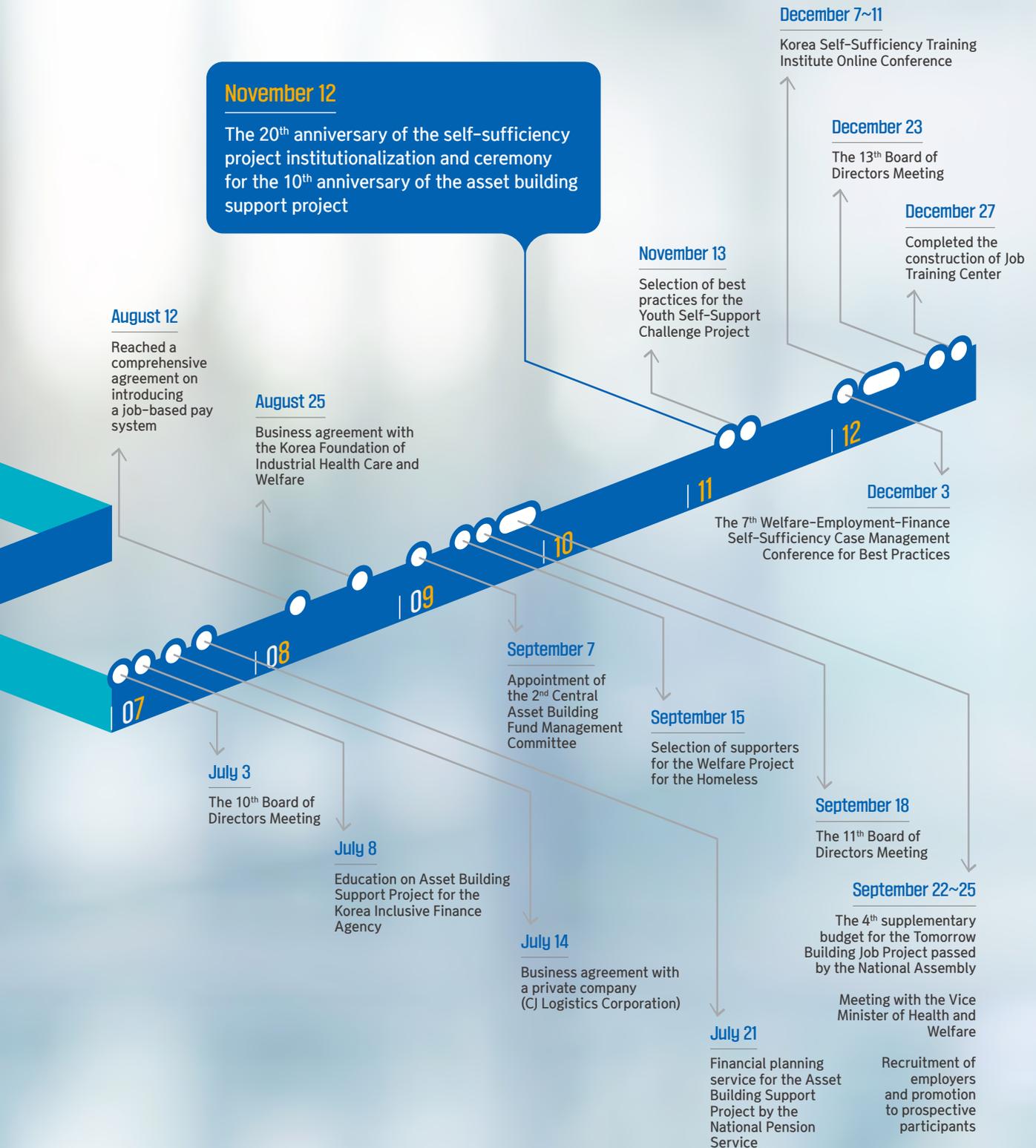


# Major Achievements 2020

Celebrating the 20<sup>th</sup> and 10<sup>th</sup> anniversaries of the self-sufficiency program and the asset building support project this year, respectively, we developed collaborative business models with public institutes and strived to create stable jobs.

As per the passage of the supplementary budget for the “Tomorrow Building Job Creation Project” by the National Assembly, we were able to urgently provide jobs to low-income groups facing a livelihood crisis.





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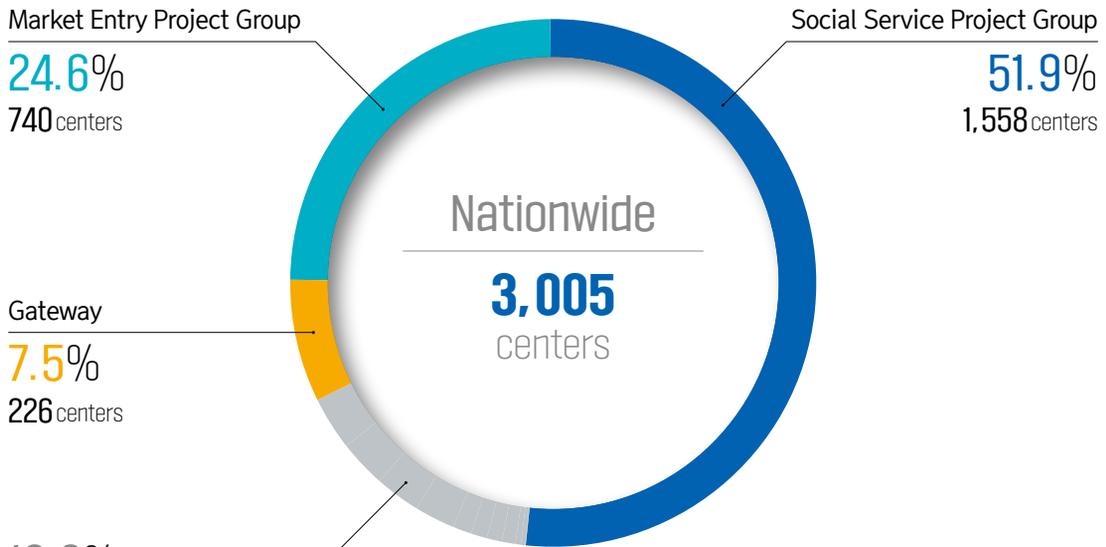
Working hope  
Human-centered  
**Self-Sufficiency**



# Major Statistics

The “Self-Sufficiency Information System” was established to efficiently execute self-sufficiency projects by compiling the history and current status of self-sufficient labor of project participants, sharing information with about three hundred self-sufficiency project agencies, and making connections to the social security information system, according to Article 18-6 of the National Basic Living Security Act (Revision No. 10, Construction and Operation of Integrated Information and Computer Network of Self-Sufficiency Support Projects), and major statistics are disclosed for public data use at the end of each year.

## Current Status of Self-Sufficiency Project Groups



Supporter project group (self-sufficiency supporters)	190	6.32%
Part-time self-sufficient work	88	2.93%
Pilot project group	84	2.08%
Youth self-support challenge project group	75	2.50%
Sustainable self-sufficient work project group	25	0.83%
Incubating	10	0.33%
Preliminary self-sufficient enterprise	8	0.27%
Others (consignment projects other than self-sufficient work projects)	1	0.03%

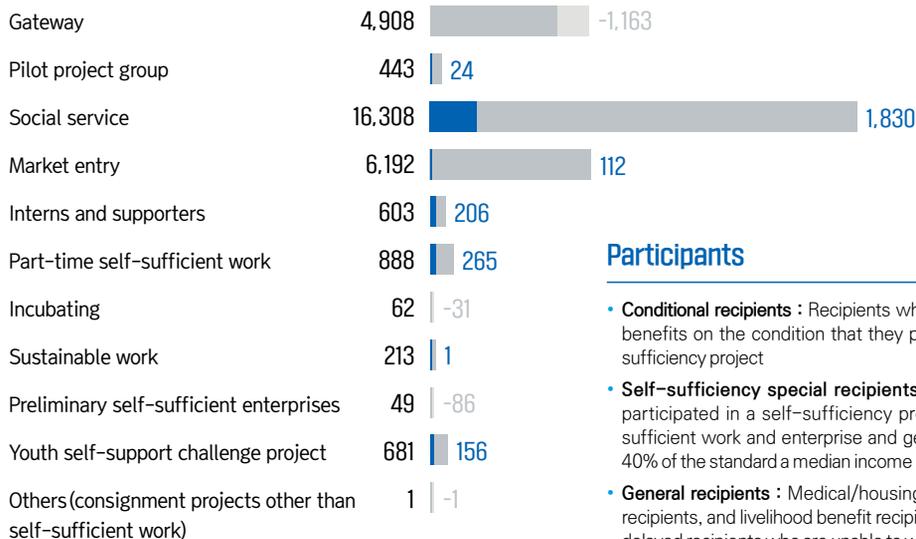
### Self-Sufficiency Project Groups

- Market entry project** : Project groups that can start a self-sufficient enterprise within a certain period of time and generate income above a certain level
- Social service project** : Project groups that are preparing to enter the market by providing participants with job opportunities that will help them build their self-sufficiency and enhance their willpower
- Intern and supporter project** : Self-sufficient work project groups that encourage participants to get employed with the techniques and work experiences that they built at the local government, regional self-sufficiency center, social welfare facility, and private company
- Youth self-support challenge project** : Project groups that support customized self-support and integrated case management for low-income young adults aged 18 through 39

## Current Status of Participants by Support Provided



## Number of Participants by Project Group



■ Decreased compared to the previous year  
■ Increased compared to the previous year

### Participants

- Conditional recipients** : Recipients who receive livelihood benefits on the condition that they participate in a self-sufficiency project
- Self-sufficiency special recipients** : Recipients who participated in a self-sufficiency project such as self-sufficient work and enterprise and generated more than 40% of the standard a median income
- General recipients** : Medical/housing/education benefit recipients, and livelihood benefit recipients and conditional delayed recipients who are unable to work
- The near poor** : Non-recipients who are able to work and whose recognized income is 50% or less than the standard median income

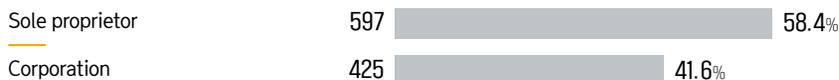
## Current Status of Self-Sufficient Enterprises by Size

1,062 enterprises nationwide



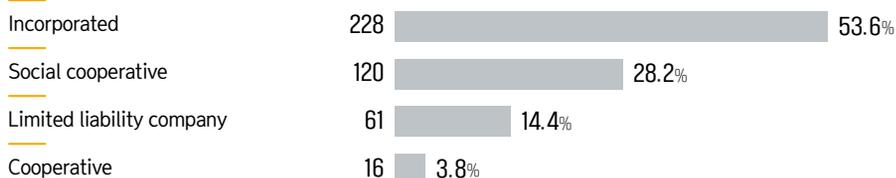
## Current Status of (Regional) Self-Sufficient Enterprises by License

1,022 enterprises nationwide



## Current Status of Corporations Classified by Type

425 corporations nationwide



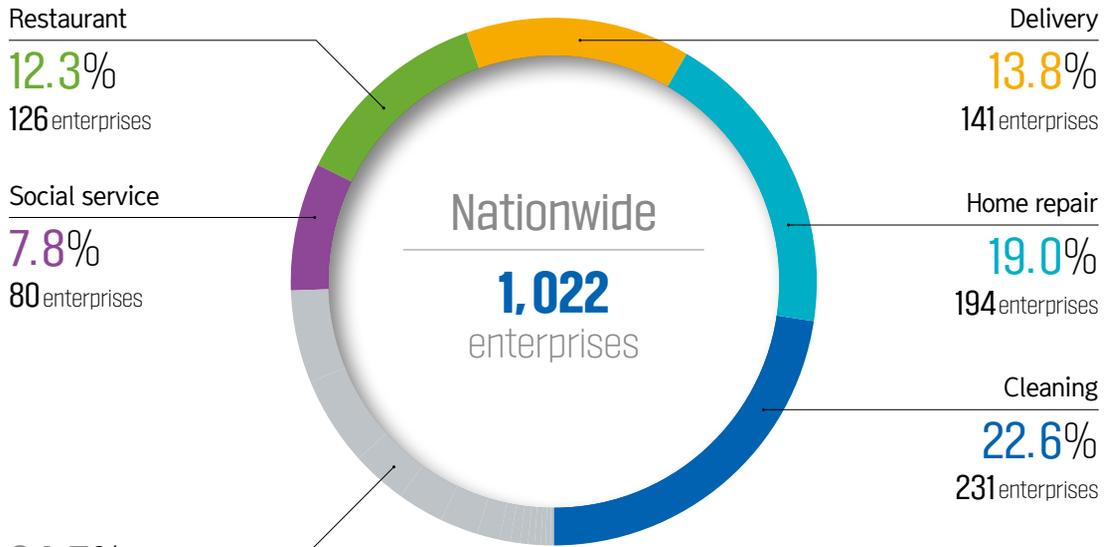
### Self-Sufficient Enterprises

Article 18, National Basic Living Security Act

An enterprise in which two or more members are recipients or the near poor

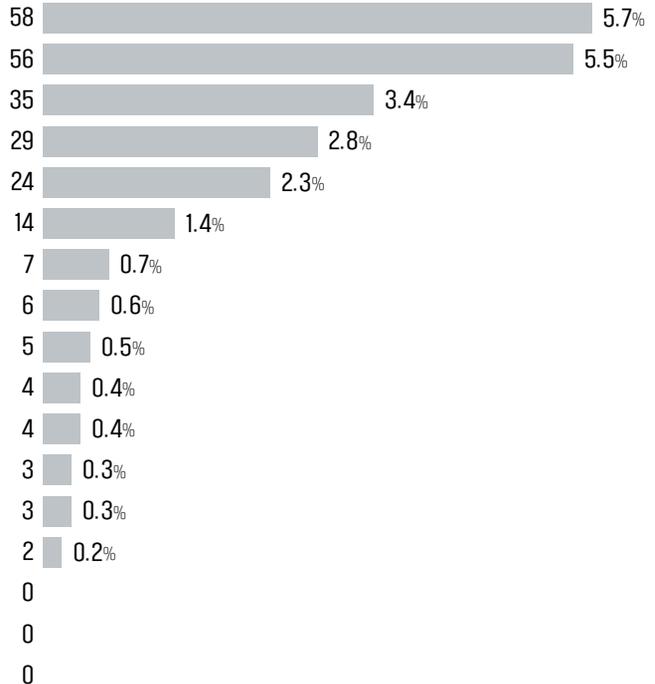
- **Regional self-sufficient enterprise** : Self-sufficient enterprises established in and recognized by a city/county/district
- **Province self-sufficient enterprise** : Self-sufficient enterprises established in two or more cities/counties/districts and recognized by the city/province
- **National self-sufficient enterprise** : Self-sufficient enterprises established in two or more cities/provinces and recognized by the Ministry of Health and Welfare

## Current Status of (Regional) Self-Sufficient Enterprises by Type



**24.5%**  
250 enterprises

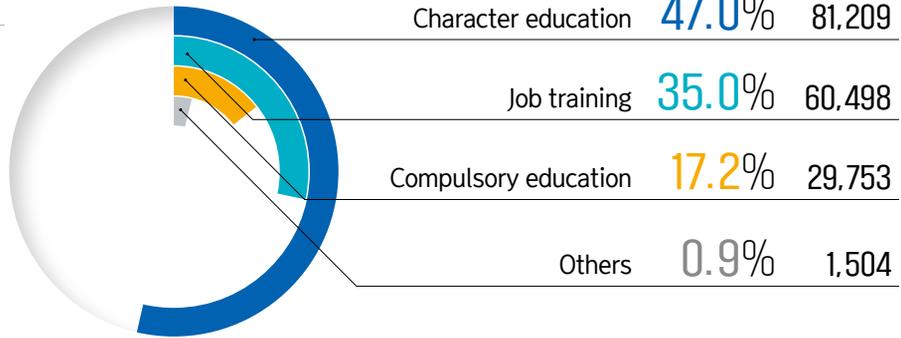
- Distribution and sales
- Food production
- Recycling
- Production of daily necessities
- Laundry
- Production and processing of agricultural products
- Promotion materials
- Production and processing of livestock products
- Hobby and leisure
- Production of manufactured products
- Cosmetics/Health
- Consignment production
- Not applicable
- Environmental maintenance
- Production and processing of marine products
- Manpower allocation
- Others



## Current Status of Participant Training Course Completion

Nationwide

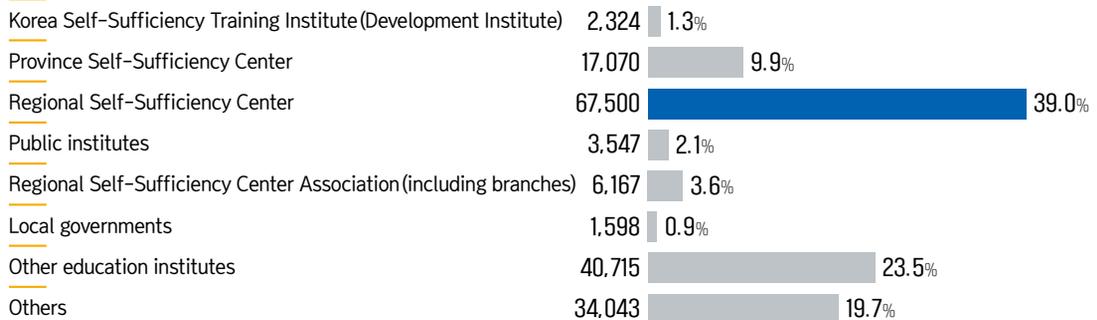
**172,964**  
participants



## Current Status of Participant Training Institutes

Nationwide

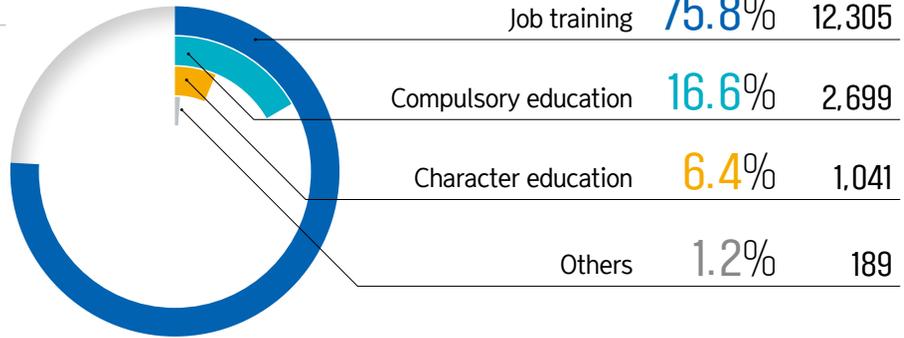
**172,964**  
participants



## Current Status of Worker Training Course Completion

Nationwide

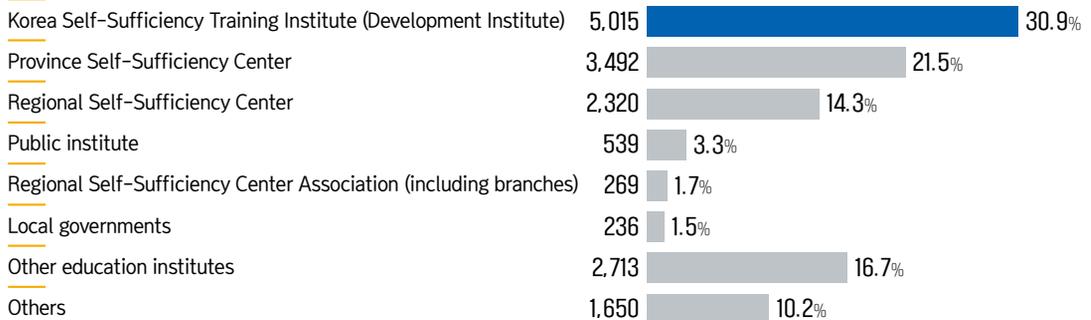
**16,234**  
participants



## Current Status of Worker Training Course Completion by Institute

Nationwide

**16,234**  
participants



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# Project Results

Job creation linked to  
employment welfare

Establishment of foundation for  
sustainable self-support assistance

Nurturing of self-sufficient talents  
with competitiveness

Social value-oriented  
organization management



# Job creation linked to employment welfare

## Business agreements on job creation

**The Korea Development Institute for Self-Sufficiency and Welfare** has been working with public institutes, public companies, and social economy enterprises under business agreements to develop and spread jobs for low-income groups and realize social values. The GS Tomorrow Store and the Korail Car Wash Project have become major self-sufficiency related job projects, and we promoted a business agreement with CJ Logistics on the self-sufficient enterprise connection model for in-apartment-complex delivery services and concluded an online agreement, a new type of agreement, with the Korea Institute of Startup & Entrepreneurship in the midst of COVID-19 in 2020.

### Job network

- Presentation on new projects: 3 meetings
- Cooperative network for job creation: 6 meetings

### Large private company July 14.

#### CJ Logistics

Agreement for the creation of social values including the increase in human capital related to logistics for vulnerable groups

Self-sufficient in-apartment-complex delivery service company & self-sufficiency project connection model in Dongtan

Manpower for management of Kakao Bike in Seo-gu, Incheon



### Private company May 1.

#### MIB KOREA

Agreement for the vitalization of self-sufficiency projects for low-income groups

Establishment of and consulting for food service businesses such as rice noodle restaurants



### Public institute June 11.

#### Korea Institute of Startup & Entrepreneurship

Agreement for the vitalization of new business establishment and the discovery and development of outstanding self-sufficient enterprises

Online agreement ceremony due to COVID-19



### Non-profit organization August 25.

#### Korea Foundation of Industrial Health Care and Welfare

Agreement on self-support assistance by providing workers with resources required for health management



## Approval of the 4<sup>th</sup> Supplementary Budget for job creation in response to COVID-19

- Emergency job project for those whose income is at or less than 75% of the standard median income and who are faced with the unemployment crisis due to the prolonged pandemic
- Registered social economy enterprises and social welfare facilities as job centers, signed an agreement with the province self-sufficiency center after reviewing the project feasibility and employment implementation plans, and conducted the project for two months; extended the project for two more months in early 2021 in response to the high participation rate
- About 5,000 people participated at 1,300 job centers



■ The 1st Vice Minister of Health and Welfare at the site of Tomorrow Building Job project (Trash Busters)



## Customized job support

### ● Youth Self-Support Challenge Project

- A total of 1,009 people participated at 74 regional self-sufficiency centers
- Selected the best practices (six centers)
- Selected two centers for the Self-Support Prize and four centers for the Challenge Prize among the Youth Self-Support Challenge Project Groups across the country, paving the way for low-income young adults to build their self-sufficiency and work experience with through the implementation of the youth project customized for each region
- Self-Support Prize: Gyeonggi Bucheon Nanum, Gyeongnam Changwon Regional Self-Sufficiency Centers
- Challenge Prize: Gyeonggi Seongnam Mannam, Gyeonggi Suwon Hope, Jeonnam Haenam, Chungbuk Jincheon Regional Self-Sufficiency Centers



Peer Mentoring Program, Gyeonggi Bucheon Nanum Regional Self-Sufficiency Center



Youth Self-Support Challenge Project Group at the Gyeongnam Changwon Regional Self-Sufficiency Center



Daegu Homeless Support Center

### ● Self-Sufficiency Specialized Project for the Homeless

- Defined the homeless in blind spots as the participants of the project, who live on the street or in atypical residential space such as inns, saunas, and Internet cafes, excluding those who live in homeless shelters or participate in a job project administered by the local government
- Developed psychological support and education programs based on the condition and need of participants and offered them recovery and self-support opportunities through customized jobs ultimately to provide comprehensive support for the local community
- A total of 394 people participated at 10 centers

### ● Welfare Project for the Homeless

- Conducted research on welfare systems for the homeless, developed education content, and implemented short-term contest projects such as discovering best practices for the development of new welfare project models for the homeless and the execution of projects in a systemic and professional manner with the aim of providing community care for the homeless and reducing blind spots
- Performed the inspection, evaluation, and research on the development direction of welfare projects such as homeless community care (proceeded with the model development for Daejeon and Daegu), selected eight best practices including the Homeless Self-Sufficiency Facility Hwaeom Dongsan, developed two types of education content, and provided essential supplies for COVID-19 prevention



## Self-Sufficient Case Management

- Professional social welfare administration method that fulfills the participants' multiple needs to improve their employment opportunities and work ability
- Conducted counseling, basic education, and survey on the needs for project participants, established and monitored self-sufficient career paths and services, held case management meetings, and participated in creating an integrated case management network
- The Development Institute offered consulting services for the Case Management Teams at regional self-sufficiency centers, each of which consists of a case manager, gateway manager, and account case manager, and promoted the discovery and expansion of best practices.



### ● Monitoring and Consulting (April~November)

- 11 case management monitoring centers, 10 consulting offices for the Case Management Teams at regional self-sufficiency centers

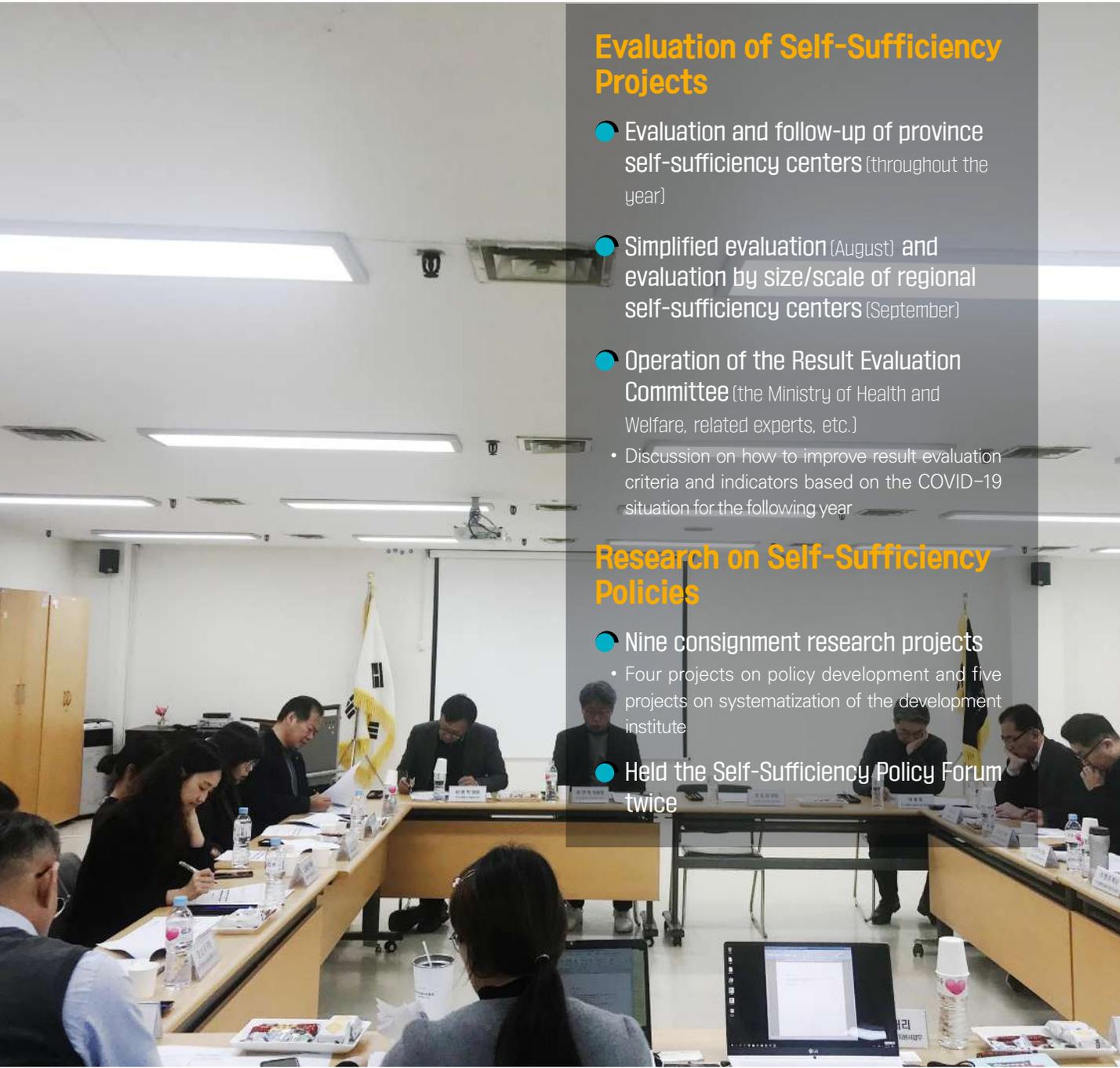
### ● Super Vision Day (June~November)

- Group training (twice), onsite support at regional self-sufficiency centers (three times)

### ● Discovery and Expansion of Best Practices (September~December)

- Contest (selected and awarded 14 out of 280 cases) for best case management (including gateway and asset-building)





## Evaluation of Self-Sufficiency Projects

- Evaluation and follow-up of province self-sufficiency centers (throughout the year)
- Simplified evaluation (August) and evaluation by size/scale of regional self-sufficiency centers (September)
- Operation of the Result Evaluation Committee (the Ministry of Health and Welfare, related experts, etc.)
  - Discussion on how to improve result evaluation criteria and indicators based on the COVID-19 situation for the following year

## Research on Self-Sufficiency Policies

- Nine consignment research projects
  - Four projects on policy development and five projects on systematization of the development institute
- Held the Self-Sufficiency Policy Forum twice

## Central Asset Building Fund (Self-Sufficiency Fund) Vitalization Project

The Central Asset Building Fund takes a part of the fund created at regional self-sufficiency centers and projects and uses it for various purposes to support activities such as the establishment and continuous operation of self-sufficient enterprises, environmental improvement of self-sufficient projects, asset building and the construction of an information system, and diversification of education programs.

※ General table of support using the central asset building fund

Project name	Targeted Subject	Grant amount (unit: KRW 1,000)
Self-Sufficient Enterprise Founding Fund	A total of 35 self-sufficient enterprises including the Bonrae Sundae Yeongwol Branch	KRW 607,863
Self-Sufficient Enterprise Environmental Improvement	A total of 44 regional self-sufficiency centers including the Seoul Seongdong Self-Sufficiency Center	KRW 1,020,341
Regional Self-Sufficiency Specialized ation Project	A total of 14 province self-sufficiency centers including "Giving You More Oil" by the Chungbuk Province Center with the "Giving You More Oil" project	KRW 500,000
Best Self-Sufficient Enterprise	A total of 7 self-sufficient cy enterprises including the Gongju Housing Welfare Center (in Chungnam)	KRW 160,000

### Supported the environmental improvement of self-sufficient businesses

(October - December, matching the local government's self-sufficiency fund)

- Offered grants to 45 centers, including the Food Service Business Project Group of the Seoul Seongdong Self-Sufficiency Center





Development of Five Joint Brands and Trademark Rights Registration

Regional Self-Sufficiency Specialized Project

(October - December, partly subsidized by the self-sufficiency fund from the local government)

- Selected 15 province self-sufficiency centers

Nationwide cleaning self-sufficient brand  
: Gyeonggi, Gangwon,  
Daejeon, Seoul, and Ulsan



Scaled coffee brand  
in Gwangju

Lunchbox platform brand  
in Busan



오늘도시락

샐러드와  
w/hsalad

Coffee franchise  
in Gyeongbuk



Oriental medicine specialty brand  
in Jeonnam



광자디방

GWANGJA

ARIAL · BLACK  
BIBIC · RETURN BEEF



# Establishment of Foundation for Sustainable Self-Support Assistance

## Asset Building Support Project

### ● Hope Building Account I

Provide working recipients of livelihood and medical benefits, who save KRW 100,000 (50,000 also possible) monthly and leave welfare after three years, with the additional Work Income Encouragement Grant proportional to the household income



### ● Hope Building Account II

Provide working recipients of housing and education benefits and near poor households, who save KRW 100,000 monthly and complete a certain training course and case management while working for three consecutive years, with the Work Income Encouragement Grant matching the balance of the saving account



### ● Tomorrow Building Account

Provide participants of self-sufficiency projects, who save KRW 100,000 (50,000 or 200,000 also possible) monthly and leave welfare or meet an eligibility criterion such as employment and founding of a business, with the reserve such as the Tomorrow Building Income in full depending on the criterion met



### ● Youth Hope Building Account

Provide working recipients of livelihood benefits aged 15 through 39, who leave welfare within three years, with the Work Income Encouragement Grant proportional to the income without a minimum savings requirement



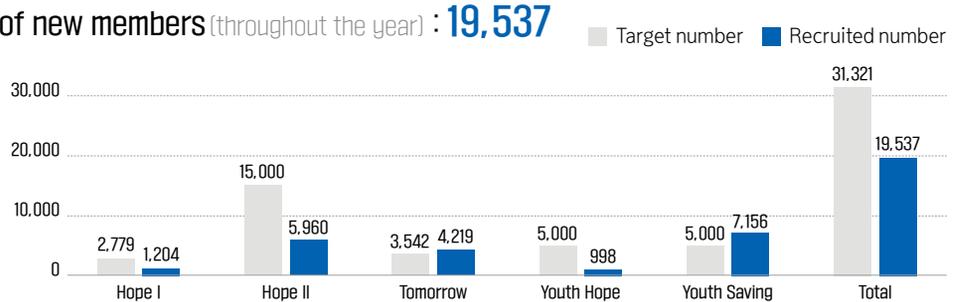
### ● Youth Savings Account

Provide working recipients of housing and education benefits aged between 15 through 39, who save KRW 100,000 monthly, complete a certain training course, and acquire a certificate recognized by the government within three years, with the Work Income Encouragement Grant equivalent to three times of the principal amount



## Asset Building Support Project (Result)

● Number of new members (throughout the year) : **19,537**



● Number of new accounts (throughout the year) : **31,147**



● Number of cases of grant provision and total amount :

A total of **561,647** cases / **85,319,599**

(unit: case, KRW 1,000)

Hope I		Hope II		Tomorrow		Youth Hope		Youth Saving	
Number of provision	Amount	Number of provision	Amount	Number of provision	Amount	Number of provision	Amount	Number of provision	Amount
37,938	13,661,152	367,030	36,703,000	75,981	7,366,400	43,770	16,510,647	36,928	11,078,400

\* The number and amount of actual provision, including the grants for the previous year and after cancellation

● Number of participants who canceled their accounts and number of canceled accounts :

A total of **27,195** participants / **36,837** accounts

(unit: participants, accounts)

Hope I		Hope II		Tomorrow		Youth Hope		Youth Saving	
Number of participants	Number of accounts								
2,454	4,956	21,078	21,067	2,885	8,648	694	2,082	84	84

\* The number of participants who canceled their accounts and the number of canceled accounts are different due to cancellation before opening a grant account, and submission of an implementation plan

Conducted various promotional projects to prevent a decline of the account retention rate due to the prolonged pandemic

- Expanded “untact” promotions such as promotional leaflets, videos, and car wrapping



Recruited 143.1% compared to the number of participants of the Youth Savings Account : Those with a median income of 50% or less



● Strengthened education and services for partner organizations

- Education customized to the Hope Building Account, Tomorrow Building Account (Korea Inclusive Finance Agency), financial planning service for young adults (National Pension Service)
- Community chest project : Directed donation project Grade A in 2018, distribution in 2020 (KRW 1,973,495,987)



# Nurturing self-sufficient talents with competitiveness

## Education by targeted subject

### Participant education

- Job training : Customized education on practical techniques such as Korean food cooking, baking, car wash, coffee making (barista)
- Youth Tomorrow Building Academy : For participants of the Youth Self-Support Challenge Project Group, a five-day training camp
- Advanced training for welfare and self-sufficiency supporters : Expertise enhancement programs (1st and 2nd), certificate program
- (New) Developed and operated a customized job education program for the Self-Sufficient Delivery Service Project Group (CJ Logistics based delivery service)





### Worker education

- Phased education for self-sufficient project groups : Basic and advanced courses (blended learning such as e-learning, prior learning, and homework)
- Established management strategies for regional self-sufficiency centers : Management capacity building program for center heads
- Education for officers of the Youth Self-Support Challenge Project Group : Linked to education guidelines for youth self-support capacity enhancement training, executive ability enhancement training
- (New) Self-sufficiency project administration specialist certificate course



### Phased Self-Sufficient Enterprise Foundation Course

- Preparation course for self-sufficient enterprise entrepreneurs: Enhancement of self-sufficiency project groups' ability to self-support
- Practical course for self-sufficient enterprise entrepreneurs
- Refresher training course for self-sufficient enterprises entrepreneurs
- Development of leadership diagnostic tools for self-sufficient enterprise owners

자활기업가 리더십 자가 진단		반면에 해당하는 답자수를 순서대로 기록합니다
번호	항목	
1	나는 동년동급들과 함께 사업이 목표의 단계를 설정해볼 수 있겠나.	
2	나는 성공을 위한 단계 및 계획이 필요. 혹은 몇 가지 방안을 항상 생각해나.	
3	나는 성공에 필요한 내 용무 자원을 찾아 실행과 지원을 고안한다.	
4	나는 실패 및 서비스 품질을 관리하며 고객 만족도를 높이기 위한 방안을 모색한다.	
5	나는 운영에 필요한 비용 구애 및 재고, 인원을 관리하며 효율적인 물품달임을 모색한다.	
6	나는 매출 및 손익 현황, 자활기업시스템 활용방법 내용 등을 점검하여 수익성 향상 방안을 모색한다.	
7	나는 고객들의 니즈와 특성을 고려하여 사업의 운영에 적합한 메뉴와 서비스를 준비한다.	
8	나는 기업 운영상태를 점검하여 저널도 작성할 수 있는 방법을 모색한다.	
9	나는 경영의 원인이 기술적 원리 및 요소들의 역량 강화를 위한 방안의 모색한다.	
10	나는 고객들의 업무, 경영의, 기획의 어려움을 파악하고 해결방안을 체계 모색한다.	
11	나는 자활기업 운영 중점의 직무를 담당하며 함께 그에게 관련된 업무를 제공한다.	
12	나는 새로 배워야 할 업무 및 내용에 관심을 갖고 소분하여 학습할 수 있도록 노력한다.	
13	나는 관련된 자활기업 및 경영정보, 규약, 일정 등을 정확히 이해하고 필요성을 검토한다.	
14	나는 교육 및 자원의 관리사항이나 모집사항을 수렴하여 필요한 자원을 확보할 수 있도록 지원한다.	
15	나는 이해관계자들이 지속적인 교육을 통해 긍정적인 관계로 유지한다.	
16	나는 자활기업운영과 관련하여 자문하고 솔직한 의견을 공유할 수 있는 분위기를 만든다.	
17	나는 민주적이나 합의적인 체계를 통해 중요성과 함께 진행여부하는 의사결정 구조를 만든다.	
18	나는 내/기업 운영상태를 정기적으로 점검하여 운영여부나 이후 시행방안 마련을 모색한다.	
19	나는 내 운영 기록과 기업 운영 보고서나 기록을 체계 있게 기록한다.	
20	나는 운영에 필요한 장비, 부속품 등 필요한 물품 영수증을 활용하여 기록관리로 지원한다.	
21	나는 기업운영에 관련된 내용을 정기적으로 기록하여 운영의 기록을 체계적으로 기록한다.	



## Expansion and developmental exploration of educational opportunities to respond to environmental changes

### ● Provided education in response to COVID-19

- Created an “untact” education environment: Installed “untact” education rooms (two rooms) and designed “untact” education programs (12 courses, 55 sessions)
- Developed e-learning courses: Ran an online learning school (linked to the online platform of Korea Human Resource Development Institute for Health & Welfare)

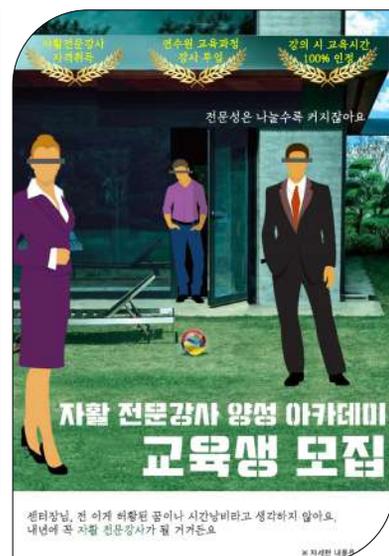
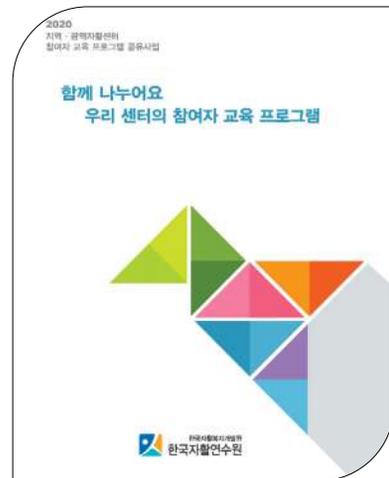
### ● Fostered future talents

- Self-Sufficiency Expert Academy (four terms, 13 students completed the course)
- Developed new syllabi (March 10–May 15)

### ● Shared excellent education programs

(November 5–December 24)

- A total of 15 institutions and 40 education programs



## Diversification and Advancement of Education Projects

### ● Knowledge sharing seminar

(December 7-December 11)

- Conducted an online conference with five sessions

### ● Research on the development of education programs and practical tools for financial capacity enhancement (June 12-November 27)

### ● Research on the current status of participant education and the establishment of educational systems (August 6-December 4)

### ● Developed education materials for the Youth Self-Support Challenge Project

(April 27-July 10)

### ● Assessment research on learning transfer (April 6-November 30)

: Conducted on 10 education courses

### 2020 한국자활연수원 온라인 컨퍼런스

'21년 자활현장 교육의 5가지 주요 주제를 다루는 '2020년 한국자활연수원 온라인 컨퍼런스'를 아래와 같이 안내 드립니다. 자활현장의 많은 관심과 참여 부탁드립니다.

1. 일시 : 12. 7.(월) ~ 12. 11.(금) / 오후 3시 ~ 6시
2. 장소 : 실시간 온라인 교육(Zoom)
3. 대상 : 전국 지역·광역자활센터 자활사업 종사자
4. 형태 : 웨비나(Webinar) 방식 / 5가지 개선행 발표 신청 및 수료인원(각 3시간, 총 15시간)
5. 주제 및 발표자 :

일시	키워드	주제	발표자	소속
12. 7.(월)	#지역센터	자활급여 3개년(21~23) 계획과 지역자활센터 역할	성혜신 이사	한국자활연수원
12. 8.(화)	#자활기업 진입	자활기업 활성을 위한 자활사업단 운영과 종사자 역할	김종희 대표	유두순공동체
12. 9.(수)	#수리센터	지역자활센터 수리센터 체계 구축과 실행	최민서 교수	서울여대대학교
12. 10.(목)	#자활창업	창업자 자립상담 서비스의 필요성과 종사자 역할	신영희 교수	남서울대학교
12. 11.(금)	#스몰리 센터	'연결은 돈다' 리더십	최효남 강사	RFK컨트코딩

6. 교육인원 : (세션별) 최대 60명까지 참여 가능  
\* 신청순 모집(Zoom 최대 수용인원 제한)
7. 신청 안내  
- 일시 : 11. 24.(월) ~ 11. 27.(금)  
- 방법 : 자활정보시스템 통합-개선행 교육신청 (해2~26기 종사자 한정신청용) (자활넷)  
\* 세부사항은 모집안내 공문 및 발령자료 참조
8. 교육비 : 무료
9. 출석 및 수료처리  
- 교육 신청자에 한해, 교육 당일 접속주소 안내 문자 발송  
- 교육 시작·마무리 시 참가자 리스트를 통한 출석 확인  
\* 접속 시 '성명/소속'으로 접속 필수 (최대한 첫 수료불기)  
\* 출석일수 불필요, 이차분 불참료(차등으로 소환)
10. 문의 : 연수기재부 이경민 대리  
(043-841-3712 / kylee@kdissw.or.kr)

자활현장 교육 첫인상  
 온라인 학습에서 만족  
 총 15시간 수료 가능 (1시간씩 15건)  
 전하는 새로운 신청 가능  
 신청순 모집(연수신청)

한국자활연수원  
자활사업 참여자 교육현황 및 교육효과 구축 연구

최종보고서  
2020.12.04  
CIMG

자기이해와 성장 프로그램 클립영상  
SWOT 분석법

한국자활연수원

금융사회복지실천가 양성과정  
(한국자활연수원)

“

## 제1차시.

## 금융사회복지의 개념과 배경

정동호 교수  
(남서울대학교 사회복지학과)

# Social Value-Oriented Organization Management





## Leading the realization of social values of a public institute

### Equal opportunities in employment

- Nine young employees (aged 34 or younger)
- One employee with disabilities

### Practice of mutual cooperation

- Improved contract environments in response to COVID-19 : Eased conditions on private contracts according to the guidelines
- Expanded purchases from small and medium-sized businesses, owners of the businesses, socio-economic businesses to support them in the market

### Social contribution activities

- Training Institute's volunteer work in the flood-affected area (August)
- Training Institute's donation and sponsorship (February and August)
- Opening of the Training Institute's facilities to the public (January-February)



## Performance-oriented systematic organization management

### ● Improved the job-based pay system

(July-December)

- Provided research service for the introduction of job-based pay system and revised pay policies

### ● Job training for employee capacity building

- Established and implemented plans for personalized job training (September-December)
- Job training on accounting for employees of the Training Institute for financial solvency and efficiency (March 11)

- Human rights awareness education: To improve the perception of disabled employees of the Training Institute and prevent the four types of violence (April-May)



| Job Training Center, Self-Sufficiency Training Institute



## Strengthening Worker Safety-Oriented Management System

### ● Preventive measures in response to COVID-19

- Encouraged employees to have flexible work hours: Staggered shifts, flexible hours, and working from home

### ● Reinforced safety management in using the facilities of the Training Institute

- Safety management and facility safety check to protect lives and improve safety *(always)*
- Fire drills *(July and October)*



■ Flood damage repair as a social contribution activity





**FAIL=CHANCE**

Failure is a change!

# Achievements of Province Self-Sufficiency Centers

Under Article 15-10 of the National Basic Living Security Act, self-support centers are designated at the city/provincial level and are currently installed in 15 cities/provinces. The centers play various roles in supporting self-sufficient enterprises and regional self-sufficiency projects, and developing and offering self-sufficiency projects at the city/provincial level. As of 2020, the Korea Development Institute for Self-Sufficiency and Welfare operates 12 province self-sufficiency centers through consignment management.

Gyeongnam Province Self-Sufficiency Center  
Gyeongbuk Province Self-Sufficiency Center  
Gangwon Province Self-Sufficiency Center  
Gwangju Metropolitan City Self-Sufficiency Center  
Daegu Metropolitan City Self-Sufficiency Center  
Daejeon Metropolitan City Self-Sufficiency Center  
Busan Metropolitan City Self-Sufficiency Center  
Ulsan Metropolitan City Self-Sufficiency Center  
Jeonnam Province Self-Sufficiency Center  
Jeonbuk Province Self-Sufficiency Center  
Chungnam Province Self-Sufficiency Center  
Chungbuk Province Self-Sufficiency Center

사업 제도화 20주년,  
형성지원사업 10주년



# Achievements of Entrusted Province Self-Sufficiency Centers

## Gyeongnam Province Self-Sufficiency Center [www.kngpsc.or.kr](http://www.kngpsc.or.kr)

Support for vitalization of project groups and enterprises | 25 cases

- Consulting service for project groups, founding and vitalization of province self-sufficient enterprises, and invigoration of self-sufficient enterprises

Support for aspiring entrepreneurs and job seekers and link external resources at the provincial level | 230 cases

- Equipment support for self-sufficient enterprises, vitalization of product sales, and securing and linkage of external resources

Specialized project | 226 cases

- New project development, new market development for products, scaling project, and public partnership project

Education | 262 cases

- Needs survey, worker capacity enhancement, participant job training, and Gyeongnam-specific program



## Gyeongbuk Province Self-Sufficiency Center [gbssc.or.kr](http://gbssc.or.kr)

Project support | Survey, development of new projects, consulting, enterprise partnership project market for self-sufficiency products, case management networking

- 8 cases of project development, 9 cases of consulting, 2 cases of enterprise partnership, and special sales on holidays and by the Gyeongbuk Provincial Government
- 7 sessions of project manager networking, 9 sessions of case management networking, and 39 cases of support for project promotion

Self-sufficient enterprise support

- 5 sessions of networking by type of business, 3 cases of extensive consulting, and 4 cases of education

Education | 1 cases of capacity enhancement of self-sufficiency and welfare supporters, 145 cases of participant capacity enhancement, 10 cases of worker training, and 5 cases of common education



## Gangwon Province Self-Sufficiency Center\* [www.gwjahwal.or.kr](http://www.gwjahwal.or.kr)

Project support | Consulting and vitalization support

- 6 cases of job model, 8 cases of item development, 7 cases of commercialization, and 8 cases of support for founding of new enterprises
- 5 cases of management support for self-sufficient enterprises, 44 cases of emergency management support, 4 cases of consulting on incorporating, and 6 cases of support for provincial self-sufficient enterprises
- 6 cases of support for public contract bidding, 6 cases of infrastructure establishment, 30 cases of project group growth support and networking

Education | 38 cases of support for common work of project groups, 17 cases of support for certificate acquisition, 7 cases of worker capacity development, 3 cases of refresher training for self-sufficient enterprises, 3 cases of capacity enhancement of self-sufficiency centers, and 8 cases of new education course development

- (Other) 44 cases of promotion including video production

\* Entrustment period: 2018-2020



**Gwangju Metropolitan City Self-Sufficiency Center** [www.gjjahwal.or.kr](http://www.gjjahwal.or.kr)

**Project support** | Consulting and vitalization support

- 16 cases of customized consulting, 6 cases of support for function reinforcement, 3 cases of broadening project, 3 cases of input and linkage of external resources
- 1 case of support for province self-sufficient enterprises, 3 cases of networking support, and 8 cases of socioeconomic networking

**Education** | 23 cases of education on financial case management for workers, 9 cases of project group job training for workers, 11 cases of participant training, and 2 cases of education for corporations

**Others** | 5 sessions of specialization of case management consulting, 2 sessions of Super Vision Day, and 16 cases of support linked to employment for job seekers



**Daegu Metropolitan City Self-Sufficiency Center** [www.dgpssc.or.kr](http://www.dgpssc.or.kr)

**Project support** | Consulting and vitalization support

- 58 cases of consulting, 20 cases of new project development, 7 cases of public partnership project, 13 cases of distribution market development, and 20 cases of scaling support
- 11 cases of support for province/metropolitan city self-sufficient enterprises, 4 cases of socioeconomic linkage, 186 cases of domestic trade promotion, and 7 cases of cooperation between provinces/metropolitan cities

**Education** | 52 cases of Worker Policy Academy, capacity enhancement, job training for participants, and self-sufficient enterprise CEO course

**Others** | 880 cases of online and media promotion and 50 cases of support for aspiring entrepreneurs and job seekers



**Daejeon Metropolitan City Self-Sufficiency Center** [www.dmssc.or.kr](http://www.dmssc.or.kr)

**Project support** | 250 cases

- 51 cases of management support (consulting, self-sufficient enterprise networking, and province/metropolitan city self-sufficient enterprises) and 31 cases of joint brand project
- 144 cases of support for sales promotion of products from self-sufficient enterprises, 9 cases of new project development, and 15 cases of regional cooperation including MOU

**Education** | 83 cases of character education for participants, certificate acquisition, education linked to external resources, and joint brand job training

**Others** | 357 cases of promotion, 13 sessions of case management networking, and 3 sessions of community chest support project



**Busan Metropolitan City Self-Sufficiency Center** [www.busanjh.or.kr](http://www.busanjh.or.kr)

**Project support** | Customized consulting and self-sufficient enterprises

- Presentation and discovery research on new business items, fostering of solidarity project groups
- Administrative management (consulting and index development) of self-sufficient enterprises, growth support, competitiveness enhancement for province/metropolitan city self-sufficient enterprises, support for self-sufficient enterprise associations

**Education** | 1 session of job and guideline training by business type, 1 session of capacity enhancement education for self-sufficient enterprises, and 31 sessions of self-sufficiency education

**Others** | Management of self-sufficient service and merchandise malls (seller management), 146 cases of promotion such as online advertising s. and 20 cases of product market promotion



**Ulsan Metropolitan City Self-Sufficiency Center** [www.usjahwal.or.kr](http://www.usjahwal.or.kr)

**Project support** | Consulting and vitalization support

- 37 cases of consulting for project groups and self-sufficient enterprises, 10 cases of new project development, and 2 cases of regional specialization
- 17 sessions of social networking, 5 cases of cooperation projects between provinces/metropolitan cities, 8 cases of regional specialization, 33 cases of market expansion

**Education** | 15 sessions of participant capacity enhancement, 6 sessions of advanced job training for workers, and 11 sessions of education linked to external resources

**Others** | 1 case of enactment of an ordinance on support for self-sufficiency projects and 346 cases of promotion including online advertising



**Jeonnam Province Self-Sufficiency Center** [www.jnpsc.or.kr](http://www.jnpsc.or.kr)

**Project support** | Administration and new projects

- 3 cases of newly discovered project, 26 cases of administrative management, 24 cases of scaling, and 53 cases of distribution vitalization
- 14 cases of socioeconomic cooperation projects and 22 cases of resource linkage

**Education** | 39 cases of support for certificate acquisition, 10 sessions of capacity training for job seekers, 30 sessions of participant training, 15 sessions of worker training, and 4 sessions of specialization education

**Others** | 15 sessions of case manager training and capacity enhancement, 33 sessions of emotional self-sufficiency program, 71 cases of promotion



### Jeonbuk Province Self-Sufficiency Center [www.jssc.or.kr](http://www.jssc.or.kr)

**Project support** | Administration and new projects

- 3 cases of new project development, 6 cases of broadening project, 3 cases of support for founding of a business, 3 cases of foundation establishment by business type, and 19 cases of specialization project
- 5 cases of support for province/metropolitan city self-sufficient enterprises, 10 cases support for stabilization of self-sufficient enterprises, 21 cases of vitalization of product distribution, and 38 cases of competitiveness enhancement

**Education** | 9 sessions of worker training, 31 sessions of participant training, 5 courses of Self-Sufficiency Academy, and 24 sessions of job training for self-sufficient enterprises

**Others** | 14 sessions of case management networking and consulting and 29 sessions of customized employment support



### Chungnam Province Self-Sufficiency Center [cnpsc.or.kr](http://cnpsc.or.kr)

**Project support** | Consulting and vitalization support

- 42 cases of consulting, 21 cases of distribution vitalization and promotion, 16 cases of networking by business type, and 8 cases of new model discovery
- Discovery and fostering of province/metropolitan city self-sufficient enterprises, 1 case of Chungnam-specific reusable container model, and support for scaling

**Education** | 43 sessions of participant and worker capacity building

**Others** | 11 cases of support for establishment of case management manuals and 8 cases of promotion



### Chungbuk Province Self-Sufficiency Center [www.cbpsc.or.kr](http://www.cbpsc.or.kr)

**Project support** | Consulting and vitalization support

- 22 cases of support for distribution vitalization, consulting, and marketing for joint brands and commercialization in the Chungbuk region
- 5 cases of competitiveness support, 22 cases of equipment support, 8 cases of design support, and 40 cases of support for establishment and management of self-sufficient enterprises

**Education** | 5 sessions of basic education, 12 sessions of job competency enhancement, 29 cases of support for certificate acquisition, and 2 cases of customized capacity enhancement for job seekers

**Others** | 8 cases of promotion and marketing, 76 cases of media promotion, 130 cases of online promotion, 3 cases of construction project including partnership with public institutes



## Appendix 1 | Education Achievements 2020

(Self-Sufficiency Training Institute)

Classification	No.	Course name	No. of sessions	No. of participants	
<b>Total</b>			<b>257</b>	<b>6,289</b>	
<b>Subtotal</b>			<b>251</b>	<b>6,151</b>	
Self-sufficiency	Participant	1	Onsite leader training	2	35
		2	Basic capacity enhancement for participants	22	663
		3	Job training for participants	15	290
		4	Job certificate for participants	3	43
		5	Field-specific planning for participants	15	377
		6	Project group independent management enhancement	2	33
		7	Business founding for self-sufficient enterprise entrepreneurs	10	213
		8	Master of business administration for self-sufficient enterprise entrepreneurs	21	443
		9	Youth Tomorrow Building Academy	6	83
		10	Advanced training customized for welfare supporters	36	937
		11	Advanced training customized for self-sufficiency supporters	9	210
	Worker	12	Basic capacity enhancement for new workers	13	411
		13	Training course for new self-sufficient enterprise managers	1	20
		14	Leadership course for self-sufficient enterprise managers	3	71
		15	Management strategy establishment for regional self-sufficiency centers	4	67
		16	Basic course for self-sufficiency project groups	5	129
		17	Advanced course for self-sufficiency project groups	10	239
		18	Work capacity enhancement for new business types	2	28
		19	Basic self-sufficiency case management	5	120
		20	Self-sufficiency case management for supervisors	4	137
		21	Self-sufficiency case management for onsite problem-solving	13	270
		22	Asset building support project manager	3	81
		23	Youth self-sufficiency project manager	2	61
		24	Gateway manager job training	4	93
		25	Counseling capacity enhancement for workers	3	67
		26	Communication technique counselor (Level 1, 2, and 3) certificate course	4	92
		27	Basic socioeconomic understanding	1	29
		28	Promotion capacity enhancement for self-sufficient enterprises	2	69
		29	Self-sufficiency instructor training	4	53
		30	Capacity enhancement for province self-sufficiency center workers	3	63
		31	Field-specific planning for workers	24	724
<b>Subtotal</b>			<b>6</b>	<b>138</b>	
Self-support	Vocational rehabilitation for the disabled	32	Vocational rehabilitation job analysis and tool utilization	2	57
		33	Vocational rehabilitation basic training	1	28
	Mentally disabled	34	Capacity enhancement for mental rehabilitation facility workers	1	30
	Homeless	35	Work capacity enhancement for homeless support workers	2	23

## Appendix 2 | Results of Education Content Development (Self-Sufficiency Training Institute)

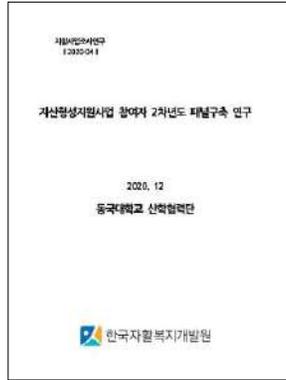
Classification	Project content	Goal	Result	Achievement rate
Course development and advancement	Development of job training course for participants	1 case	1 case	100%
	Development of new training course for workers	3 cases	3 cases	100%
Online course development	Development of online education content	6 cases	6 cases	100%
Investigative research	Education needs and demands survey	2 cases	2 cases	100%
	Assessment research on learning transfer	1 case	1 case	100%
	Research on development of financial consultant manuals	1 case	1 case	100%
	Development of education materials for Youth Self-Support Challenge Project	1 case	1 case	100%
	Research on current status of participant education and establishment of education system	1 case	1 case	100%
Support project	Certificate acquisition support project for general participants	100 participants	135 participants	135%
	Certificate acquisition support project for young participants	100 participants	50 participants	50%
	Participant education program sharing, etc.	3 cases	3 cases	100%
Knowledge sharing	Knowledge sharing seminar	2 cases	2 cases	100%

## Appendix 3 | Published Materials

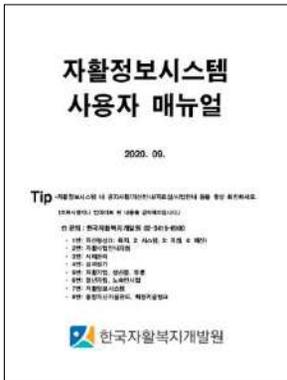
Classification	Content and publication
Promotion	11 press releases
	1 issue of journal 'Self-Sufficiency Magazine'
Self-sufficiency policy research	Research on the second established panel of participants of the Asset Building Support Project
	Assessment research on social values of self-sufficient enterprises: focusing on self-sufficient enterprises
	Health promotion methods for participants of self-sufficient enterprises
	Standard models for transition of regional self-sufficiency centers to social cooperatives
Internal project research	Establishment of achievement management system at Korea Development Institute for Self-Sufficiency and Welfare
	Establishment of strategies to create social value
	Improvement of assessment system to enhance organization achievements
	Customer satisfaction survey and ethics diagnosis
Asset building support project	Production of case management manual
	Development of education content for account case managers
	Production of promotion videos for five types of accounts
	Production of promotion leaflets (32,000 copies)
	Video celebrating the 10th anniversary of asset building support project
Self-sufficiency informatization	User manual for self-sufficiency information system (ver. 4.2)
Case management	Conference for best practice management
Homeless	(Welfare project for the homeless) Collection of best self-sufficiency practices
	(Welfare project for the homeless) Video education for capacity enhancement of new workers
	(Specialization project for self-sufficiency of the homeless) Research on effectiveness and improvement methods



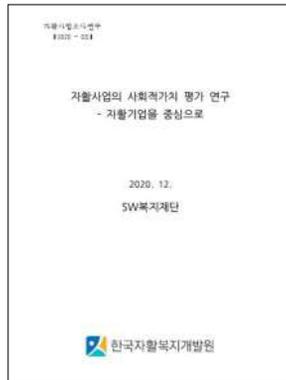
**Promotion**  
Self-Sufficiency Magazine



**Research on self-sufficiency policies**  
Research on the second established panel of participants of the Asset Building Support Project



**Self-sufficiency informatization**  
User manual for self-sufficiency information system (ver. 4.2)



**Research on self-sufficiency policies**  
Assessment research on social values of self-sufficient enterprises: focusing on self-sufficient enterprises

## Appendix 4 | Social media channels of Korea Development Institute for Self-Sufficiency and Welfare

[www.kdissw.or.kr](http://www.kdissw.or.kr)

• **YouTube**

<https://www.youtube.com/channel/UCMtpj9AdMF2INrMzDRGBmaQ>

• **Development Institute on Facebook**

<https://www.facebook.com/cssf0>

• **Training Institute on Facebook**

<https://www.facebook.com/JAHWALHRD>





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